

Terms of use

Welcome to somaeu.com, the online gateway to our company's services and e-shop. We want to ensure that your visit and use of our offerings are seamless and hassle-free, which is why we've outlined our terms and conditions. By simply exploring our website and making use of our e-shop services, you automatically signify your consent to adhere to these terms without any exceptions or deviations. If, for any reason, you do not agree to these terms, we kindly ask that you refrain from utilizing our online space or engaging in any transactions with our electronic store.

Please be aware that when you place an order through our platform, it signifies your complete acceptance of all the terms and conditions.

1. PREFACE

- 1.1. The creation of the online product selling shop under the domain somaeu.com is powered by A&A SOMA MEDICAL STUDIES AGENCY LTD, dedicated to providing exceptional service in the healthcare industry.
- 1.2. This page outlines the terms of use for the website associated with the domain "somaeu.com" (hereinafter referred to as "the website") of A&A Medical Studies Agency LTD (hereinafter referred to as "the company").

2. LIMITATION OF LIABILITY

2.1. Your use of this website implies your acknowledgment that any risks associated with its usage are solely and entirely your responsibility. Our company strives diligently to deliver high-quality services, but we cannot guarantee the absence of errors or interruptions in service.



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- 2.2. While we provide indications regarding product availability in our online store, the actual inventory status is confirmed only after you've placed an order and during the subsequent processing. If the availability or expected delivery times differ from what was initially stated on the website, our company will promptly inform customers of the accurate details. Under no circumstances is our company liable for any civil or criminal damages that may potentially, but not exclusively, result in loss of profits, data, or financial compensation incurred by website visitors or any third parties associated with website use and our services.
- 2.3. The information presented on this website is collected and reviewed with the utmost care. Our company, in good faith, does not assume responsibility for the validity, accuracy, or correctness of the information, or for any errors that may occur during data input on the e-shop. References to external links leading to other websites are provided for your convenience, and our company is not accountable for the content, products, or services encountered on these external platforms. Please note that all product images are illustrative in nature.
- 2.4. The use of this website and the downloading of any information from it are undertaken at your exclusive risk. Our company holds no liability for any damages, particularly to your files, systems, or software, that may result directly from these actions. Likewise, our company, in the context of online store transactions under the domain somaeu.com, is not responsible for any further damages that may arise from order fulfillment or non-fulfillment, including order fulfillment delays. We cannot provide warranties for product availability. Your understanding of these terms is greatly appreciated.



3. UPDATES TO TERMS OF USE

Our company retains the right to make alterations to the content and terms and conditions of transactions conducted within the electronic store hosted on the domain somaeu.com as and when deemed necessary. Additionally, the company commits to keeping this document current with any modifications or additions related to the terms. Therefore, we kindly request that you review these terms each time you intend to use this website. Your ongoing awareness of any changes is greatly appreciated.

4. COPYRIGHT AND OTHER PROTECTED RIGHTS

Apart from content belonging to our distributors, all materials on this website, including text, audio, and video files, are, unless explicitly stated otherwise, the intellectual property of SomaEuTeam. Unauthorized reproduction, modification, transmission, reuse, ownership, exploitation, or any other form of public or promotional use of this content is strictly prohibited without the written permission of our company. We reserve the right to pursue legal action against individuals engaging in such activities. Your respect for our intellectual property is greatly appreciated.

5. USER RESPONSIBILITIES

Users are obligated to refrain from using the electronic store, somaeu.com, for any of the following purposes:

- 5.1. Sending, publishing, emailing, or transmitting content in a manner that is illegal, harmful, or infringing upon any individual's privacy or confidentiality.
- 5.2. Sending, publishing, emailing, or transmitting content that is offensive to morals, ethics, social values, or any similar standards.



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- 5.3. Sending, publishing, emailing, or transmitting content without the necessary written consent from the company or in violation of applicable laws. This includes insider information, confidential data obtained during employment with the company, or any information covered by confidentiality agreements.
- 5.4. Sending, publishing, emailing, or transmitting any content that infringes upon patents, trademarks, trade secrets, copyrights, or other proprietary rights belonging to the company or third parties.
- 5.5. Sending, publishing, emailing, or transmitting software containing malware, viruses, or any other programs intended to disrupt, damage, destroy, or interrupt the operation of other systems, both hardware and software.
- 5.6. Deliberately or unintentionally violating applicable laws or regulations.
- 5.7. Harassing third parties and fellow users in any manner.
- 5.8. Collecting or storing personal data about other users.
- 5.9. By using this electronic store, users acknowledge their responsibility to adhere to these guidelines and to engage in respectful and lawful conduct.



6. PROTECTION OF PRIVATE DATA

At somaeu.com, we respect your privacy and understand the importance of safeguarding your personal information. As a visitor to our website, you can freely explore our electronic store without the need to disclose any sensitive or private data. We only request standard, essential information necessary to facilitate transactions. Your personal data will be processed and utilized exclusively upon obtaining your explicit consent.

Our company employs the personal data of registered users and e-shop clients for the following purposes:

- 6.1. Facilitating the delivery of products to your preferred location.
- 6.2. Generating relevant sales documents such as invoices.
- 6.3. Engaging in communication through telephone or email to provide you with efficient service.
- 6.4. Notifying you about new offers and products that you have explicitly expressed interest in, either during your registration or at a later point.

We want to assure you that our company neither shares, sells, nor rents your personal data to third parties. This data is solely used by our company and exclusively for the purposes outlined in our privacy policy. For additional details, please refer to the "Sharing Personal Data" section in our privacy policy.

Rest assured that all this data is securely stored on network servers protected against unauthorized access and improper use. Your trust in our data protection measures is of paramount importance to us. For more information, kindly review our comprehensive privacy policy.



7. TERMINATION

Users acknowledge that the company holds the authority to terminate or suspend access to its website and services at its sole discretion, without the obligation to provide explanations, even if access remains open to others. In such instances, users are required to cease using the website. Our company bears no responsibility for any termination or suspension of your access to our services.